



Contractual Agreement

This signed document is an agreement between Pet n' Vet Support Services (PVSS) and **(Client First Name)** _____
(Client Last Name) _____ for pet care services beginning on **(Date)** _____, until revoked in writing.

1. I authorize PVSS to perform pet care services as outlined in the following forms that apply to my service needs: the Client/Household Information Form, Pet Information Form, Policies and Procedures Form, Scheduling Form, Veterinary Authorization Form, and Treatment and Testing Form.
2. I authorize PVSS to obtain any emergency veterinary care that may be necessary during the time of services. I accept responsibility for any charges related to this emergency care. I also authorize PVSS to utilize an alternative veterinarian in the event my regular veterinarian is unavailable. Every effort will be made to contact the owner prior to obtaining emergency care at phone numbers provided by the client.
3. I agree to reimburse PVSS for any additional fees for providing emergency care (at \$35 per hour), as well as any expenses incurred for unexpected visits, transportation, housing, food, and or supplies.
4. PVSS accepts no responsibility for security of the premises or loss if other individuals have access to the home during the term of this agreement or future assignments. Pet care will be performed only by PVSS during all assignments unless otherwise stated in writing.
5. PVSS agrees to provide the services stated in this agreement in a reliable, caring and trustworthy manner. In consideration of these services and as an express condition thereof, the client expressly waives and relinquishes any and all claims against the company, except those arising from negligence of the pet care provider. Client agrees to notify PVSS of any concerns within 24 hours of return.
6. PVSS reserves the right to terminate this contract at any time before or during its term if PVSS, at its sole discretion, determines that the client's pet poses a danger to the health or safety of the pet care provider of PVSS. If safety concerns of any nature prohibit PVSS from caring for the pet, the client authorizes pet to be placed in a boarding facility, with all charges to be paid by the client.
7. The Client will be responsible for all medical expenses and damages resulting from an injury to the pet care provider, or other persons, by the pet. Client agrees to indemnify, hold harmless, and defend PVSS, in the event of a claim by any person injured by the pet.
8. It is expressly understood that PVSS shall not be held responsible for any damage to Client's property, or that of others, caused by Client's pets during the period in which they are in its care. PVSS will not be liable for the injury, disappearance, death, or fines of any pet with unsupervised access to the outdoors. I have advised PVSS of all situations, which will relieve it of liability for damage.
9. Fees are earned upon acceptance of Agreement for pet care reservations.
10. I have read the terms of this agreement and confirm the accuracy of the information provided. I also authorize this contract to be valid approval for future services, so as to permit PVSS to accept telephone reservations and enter my premises without additional signed contracts.
11. I authorize this contract to be valid approval for future services so as to permit PVSS to accept by telephone reservations, emails or phone texts and enter my premises without additional signed contracts or written authorization.

I have completed and signed required release forms and I have read and agree to the aforementioned Policies and Procedures, which are a part of this agreement. _____ (initial here) and if required, the Treatment and Testing Form.

Client Signature _____ **Date** _____