

December 6, 2011

Subject: Letter of Commendation

From: Linda Gingery, 858-472-0051

I am writing to commend Josh Millerd for the skill and expertise he used to deal with the extensive dental condition of my twelve year old Wheaten Terrier, Teddy. Josh exhibited a high level of diagnostic skill, ability to educate and deal effectively with the problem. His interpersonal skills are excellent.

I believed that I could escape the high cost of dental cleaning in a veterinarian's office and avoid subjecting my older dog to a general anesthetic by having two cleanings performed by a technician through my dog groomer. I supplemented this by giving Teddy dental "chew sticks" on a regular basis. These efforts were apparently not sufficient to ensure good dental health.

My veterinarian advised me that a thorough cleaning was necessary for Teddy's general health. I followed his advise and scheduled the appointment. At the pre-op exam, I was shocked to be told that Teddy needed the extraction of six teeth and that he had serious gingivitis.

Josh educated me about both the cause and the solution with clarity and instilled in me his confidence that the outcome would be positive. He handled the whole matter with a high degree of professionalism and sensitivity. He returned Teddy to me in a higher level of health and eventual vitality. Kudos to Josh!

Linda Gingery, RN, (Ret)